

Education, Employment, and Supportive Services (EESS) Division PO Box 948 Nome, AK 99762 Phone: 907-443-4358
Toll Free: 1-800-450-4341
Fax: 907-802-6183

Email: intake@kawerak.org

Administrative Assistant Training Program

This service is designed to help adults gain valuable work skills that will lead to additional employment opportunities. On the job training will be provided at the worksite and participants are encouraged to attend short-term trainings related to their occupation.

ELIGIBILITY CRITERIA

Applicants must meet the following criteria:

- 1. Must be 18 years or older.
- 2. Must be Alaska Native or American Indian, and a tribal member of a federally recognized tribe.
- 3. Must be a resident of the Bering Strait region.
- 4. Must be unemployed, under-employed, and possess limited or no job skills. Individuals who require additional training to retain employment or enhance job skills are eligible to apply.
- 5. Complete the application and provide required documents.
- 6. Must be able to pass a drug test, if required.

**Note: If you have received <u>Kawerak EESS services in the past 3 years</u>, we may have already have copies of these documents on file.

APPLICANT'S CHECKLIST:

Please be sure to submit copies (not originals) of the following documents

Letter of Interest: Tell us why you are interested in the program. And explain how will this
opportunity assist you in obtaining employment or enhance skills at your current job?
Complete Kawerak Work Experience Application
Social Security Card
Tribal Enrollment Verification (Obtain from your local IRA Office)
High school diploma/GED/Transcripts
Selective Service Registration (For men age 18-26)

APPLICANTATION SUBMISSION:

Scan and email: intake@kawerak.org

Fax: (907)802-6183

If you need help with your application or if you have any questions, please contact our Employment and Training Specialist at 443-4351 or toll free at 1-(800) 450-4341. **Quyanna!**

Kawerak, Inc. Education, Employment & Supportive Service Division

 $\Box \mathsf{HE} \ \Box \mathsf{DE} \ \Box \mathsf{SS} \ \Box \mathsf{VT} \ \Box \mathsf{STRT} \ \Box \mathsf{SYP} \ \Box \mathsf{ABE} \ \Box \mathsf{GED} \ \Box \mathsf{ESL} \ \Box \mathsf{CNA} \ \Box \mathsf{AVTEC}$

Mailing Address: P.O. Box 948 Nome, AK 99762 ~ Email: intake@kawerak.org ~ Phone:(907)443-4358 Toll Free:(800)450-4341 ~ Fax:(907)443-4485

Name:			Initial Intake & Short Edu	cation or Employme	nt Developmen	t Plan	
Social Security Number:	None -						
Present Mailing Address:		(N	/liddle) (Last)	(Also K	nown As – or N	Cure //aiden name)	ent Age
Registered with Selective Service? Yes No Note N	, ,	•	, , ,	•		,	
College Coll	Social Security Number:		Da	te of Birth:/_		Gender:	☐ Male ☐ Female
College Coll	Present Mailing Address:						
Tribally enrolled at: Brevig Mission - Council - Dlomede - Elim - Gambell - Golovin - King Island - Koyuk - Mary's Igloo - Nome Eskimo Community - St. Michael - Savoonga - Shaktoolik - Shishmaref - Solomon - Stebbins - Teller - Unalaklicet - Wales - White Mountain - Other? Veteran?	Trosent Maining Address.	(Street Address or P.O. Box)			(City)	(State)	(Zip Code)
St. Michael - Savoonga - Shaktoolik - Shishmaref - Solomon - Stebbins - Teller - Unalakidet - Wales - White Mountain - Other? Veteran? Yes No - Date of Discharge:	Home Phone:		Work / Cell:		Email Addı	ress:	
Educational Status:							
College/Vocational Graduate - Type of Degree: Certificate AA/AAS BA/BS MA/MS Other: Year	Veteran? ☐ Yes ☐ N	o - Date c	of Discharge:/	Registered w	vith Selective Se	ervice? 🗆 Yes 🗆	No
Applicant Ethnicity: Applicant Primary Goal: (check one) Education/Employment Service Needs List: (check all that Apply) Obtain or Improve a Job Relocation Assistance for Employment Housing Assistance Housing Assistance Transportation To/From Training or Job Earn a High School Diploma or GED Enter Postsecondary Education or Job Training Child Care Training Fees or Tutition Married Obtain Driver's License Commercial Driver's License Work Attire or On The Job Clothing Work Attire or On The Job Clothing Other (Specify): Other							
Check all that Apply	Most Kawer	ak EESS	programs and/or jobs are subjec	ct to drug testing. Are	you willing to t	ake a drug test?] Yes □ No
Alaskan Native		_ ' '	<u>, , , , , , , , , , , , , , , , , , , </u>			1 7	
American Indian American Indian	(check all that Apply)	☐ Obta	in or Improve a Job		☐ Relocation	Assistance for Empl	oyment
Other (specify):	☐ Alaskan Native	☐ Reta	in Current Job		☐ Housing As	ssistance	
Enter Postsecondary Education or Job Training	☐ American Indian	☐ Self-	employment		☐ Transporta	tion To/From Trainin	g or Job
Enter Postsecondary Education or Job Training	☐ Other (specify):	□ Earn	a High School Diploma or GED		☐ Enter Posts	secondary Education	n or Job Training
Married		☐ Ente	r Postsecondary Education or Jo	ob Training	☐ Child Care		
Single/Separated Subsistence Activities (carving, beading, sewing, etc.) Other (Specify): Other (Sp	Marital Status:	□ Educ	ational Gain		☐ Training Fe	es or Tuition	
Single/Separated Living with Partner Other (Specify): Other (☐ Married	☐ Obta	in Driver's License ☐ Commer	rcial Driver's License	☐ Work Attire	or On The Job Clot	hing
Divorced/Widowed	☐ Single/Separated	☐ Subs	sistence Activities (carving, bead	lina, sewina, etc.)			3
Applicant Status and Program Enrollment Applicant Primary Status (Check All That Apply) Disabled Employed Worked 90 days or more this calendar year Unemployed Unemployed Since: Unemployed Since: Unemployed Since: Unemployed Single Parent Unemployed Single Pa	☐ Living with Partner		, ,	g, 55 g, 5.6.,		on y).	
Applicant Primary Status	☐ Divorced/Widowed		i (Specify).				
(Check All That Apply) Disabled Employed Last or Current hourly Employed – Low Income In Correctional Facilities (AMCC, Seaside, etc.) Worked 90 days or more - this calendar year Unemployed Unemployed Unemployed Unemployed Unemployed Collecting Unemployment Not in the Labor Force On Public Assistance (currently on Or received in last six months) Currently on Or statistical and follow-up purposes. I understand that my name will never be used in any report and that all data will be kept strictly confidential. Check All That Apply) (Check All That Apply) In Correctional Facilities (AMCC, Seaside, etc.) Release date In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date In Other Institutional Settings (A.P.I., Substance or Alcohol Use In Other Institutional Settings (A.P.I., Substance or Alcohol Use In Other Institutional Settings (A.P.I., Substance or Alcohol Use In Other Institutional Settings (A.P.I., Substance or Alcohol Use In Other Institutional Settings (A.P.I., Substance or Alcohol Use In Other Institutional Settings (A.P.I., Substance or Alcohol Use In Other Institutional Settings (A			Applicant S	tatus and Program Enr	ollment		
□ Disabled □ Employed □ Worked 90 days or more - this calendar year □ Unemployed □ Not in the Labor Force □ On Public Assistance □ (Currently on Or received in last six months) □ Certify that the information given on this application is true to the best of my knowledge. By signing my name, I agree to allow information from this form to be used for statistical and follow-up purposes. I understand that my name will never be used in any report and that all data will be kept strictly confidential. □ In Correctional Facilities (AMCC, Seaside, etc.) □ Release date □ In Correctional Facilities (AMCC, Seaside, etc.) □ Release date □ In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date □ None of the above □ Date: □ Date		IS		Barriers to Education	n/Employment	Institutional Program	ms
□ Employed □ Worked 90 days or more - this calendar year □ Unemployed since: □ Collecting Unemployment □ Not in the Labor Force □ On Public Assistance □ Courrently on or received in last six welfare assistance) □ Collecting Unemployment □ Single Parent □ In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date □ None of the above □ English is a Second Language □ None of the above □ Corricted of a Crime □ In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date □ None of the above □ English is a Second Language □ None of the above □ Signature: □ Date:	(Check All That Apply)		(Must Complete)	(Check All That Apply)		(Check All That Apply	<i>(</i>)
Living in a Rural Area Seaside, etc.)			Last or Current hourly	☐ Employed – Low	Income		Facilities (AMCC,
this calendar year Unemployed Unemployed since: Collecting Unemployment Not in the Labor Force On Public Assistance (currently on or received in last six welfare assistance) I certify that the information given on this application is true to the best of my knowledge. By signing my name, I agree to allow information from this form to be used for statistical and follow-up purposes. I understand that my name will never be used in any report and that all data will be kept strictly confidential. Homemaker		ore -	_	☐ Living in a Rural Area		Seaside, etc.)	
□ Collecting Unemployment □ Not in the Labor Force □ On Public Assistance (Currently on or received in last six welfare assistance) Convicted of a Crime Single Parent Homeless Has a Learning Disability Substance or Alcohol Use English is a Second Language In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date None of the above None of the above In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date None of the above None of the above In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date None of the above In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date None of the above In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date None of the above In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date None of the above In Other Institutional Settings (A.P.I., Substance Treatment, etc.) Release date None of the above Date:	this calendar year					Release date	
□ Not in the Labor Force □ On Public Assistance (currently on (ATAP, TANF, food stamps, tribal welfare assistance) (currently on or received in last six months) (currently on or received in last six months) □ Has a Learning Disability □ Substance or Alcohol Use □ English is a Second Language □ Certify that the information given on this application is true to the best of my knowledge. By signing my name, I agree to allow information from this form to be used for statistical and follow-up purposes. I understand that my name will never be used in any report and that all data will be kept strictly confidential. Print Name:			onemployed since.				anal Cattings
□ On Public Assistance (currently on (ATAP, TANF, food stamps, tribal welfare assistance) (currently on or received in last six months) (currently on or received in last six months) □ Homeless □ Has a Learning Disability □ Substance or Alcohol Use □ English is a Second Language I certify that the information given on this application is true to the best of my knowledge. By signing my name, I agree to allow information from this form to be used for statistical and follow-up purposes. I understand that my name will never be used in any report and that all data will be kept strictly confidential. Print Name:	☐ Not in the Labor Force						
welfare assistance) Substance or Alcohol Use English is a Second Language I certify that the information given on this application is true to the best of my knowledge. By signing my name, I agree to allow information from this form to be used for statistical and follow-up purposes. I understand that my name will never be used in any report and that all data will be kept strictly confidential. Print Name:			(currently on				
I certify that the information given on this application is true to the best of my knowledge. By signing my name, I agree to allow information from this form to be used for statistical and follow-up purposes. I understand that my name will never be used in any report and that all data will be kept strictly confidential. Print Name:					•	☐ None of the abo	ve
I certify that the information given on this application is true to the best of my knowledge. By signing my name, I agree to allow information from this form to be used for statistical and follow-up purposes. I understand that my name will never be used in any report and that all data will be kept strictly confidential. Print Name:	Wellare assistance)		months)				
for statistical and follow-up purposes. I understand that my name will never be used in any report and that all data will be kept strictly confidential. Print Name: Date:	L certify that the information	given on th	l his application is true to the best of r		0 0	ee to allow information	from this form to be used
•	for statistical and follow-up p	ourposes. I	understand that my name will neve	er be used in any report a	and that all data w	ill be kept strictly confi	dential.
Guardian's Signature:Date:	Print Name:		Signatur	re:		Date:	
	Guardian's Signature:			Date:			



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KAWERAK, INC.

Supplemental Information Forms					
First Name:		MI:	Last Name:		
LIST ALL PEOPLE LIVING IN THE HO	•	•	yfriend, girlfriend, partno ocles, cousins, etc.)	er, roomma	tes, children,
Name:	Relationship:	Date of Birth	Social Security #	Employed (circle one)	Monthly Income, Including Unemployment Benefits
				Y/N	
			TOTAL	INCOME	
HOUSEHOLD TVDE. ELOuis El Morto	agad 🗆 Dani	ol 🗖 Doloi	di roo 🗖 Othor		
HOUSEHOLD TYPE: ☐ Own ☐ Mortg	ageo ⊔ Reni	ai 🗀 Keia	lives 🗆 Other:		
ECONOMIC STATUS: Please check is you or family members listed above receive any of the following					
☐ State of Alaska ATAP/TANF ☐ Tribal Welfare Assistance ☐ Food Stamps/SNAP ☐ Supplemental Security Income (SSI) ☐ Social Security Disability Insurance (SS	SDI	☐ Military ☐ Child S ☐ Seniors	g Assistance (LIHEAP) Income (Veterans Benefi upport s Assistance ized Employment	ts)	

LIST TOTAL M	ONTHLY EXPENSES: (Proof o	of Expenses may be Request	ed of Applicant)
Rent/Mortgage	\$	Home Phone	\$
Food	\$	Cell Phone	\$
Electricity/Utilities	\$	Cable	\$
Water/Sewer	\$	Internet	\$
Heating Fuel	\$	Other	\$
Propane	\$	Other	\$
Total	\$	Total	\$
	EMPLOYMENT HISTORY	or SELF-EMPLOYMENT	
Job Title:		Start Date:	End Date:
Employer:		Phone #:	Wage:
Reason for Leaving:			
Duties:			
Job Title:		Start Date:	End Date:
Employer:		Phone #:	Wage:
Reason for Leaving:			
Duties:			
	STATEMEN	T OF NEED	
information to gain benefits ar	ormation listed above is true and re grounds for denial of services ver be used in any report and th ny rights and responsibilities.	and may lead to prosecution,	fines, and imprisonment.
Print Name:		Sign:	Date:



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SIGNATURE OF EMPLOYER OR HUMAN RESOURCES

	EMPLOYER VERIFICATION	FORM
Name:		
First	Middle Initial	Last
Social Security Number:	Date of	Birth:
I hereby authorize the following	organization to release information o	concerning my employment status.
Signature of Applicant	Date	
TO BE COMPLETED BY EMPLO	YER:	
The above named individual has		werak, Inc. Education, Employment and on for verification:
The above named individual has Supportive Services Division. P	applied for services through the Ka lease provide the following informati	
The above named individual has Supportive Services Division. P Employer Name:	applied for services through the Ka lease provide the following informati	on for verification:
The above named individual has Supportive Services Division. P Employer Name: Employer Address:	applied for services through the Ka lease provide the following informati	on for verification:
The above named individual has Supportive Services Division. P Employer Name: Employer Address: Phone Number:	applied for services through the Karlease provide the following informati	on for verification:
The above named individual has Supportive Services Division. P Employer Name: Employer Address: Phone Number: Applicants Job Title	applied for services through the Karlease provide the following informati	on for verification: Fax number:
The above named individual has Supportive Services Division. P Employer Name: Employer Address: Phone Number: Applicants Job Title Employment Start Date:	applied for services through the Ka lease provide the following informati	on for verification: Fax number: Check:
The above named individual has Supportive Services Division. P Employer Name: Employer Address: Phone Number: Applicants Job Title Employment Start Date: Hourly Wage: \$	applied for services through the Karlease provide the following information of the following informatio	on for verification: Fax number: Check:

DATE



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LANDLORD VERIFICATION FORM Name: _____ First Middle Initial Last Date of Birth: Social Security Number: _____ I hereby authorize the following Landlord or Lessor to release information about rental information status. Signature of Applicant Date TO BE COMPLETED BY LANDLORD OR LEASING OFFICE: The above named individual has applied for services through the Kawerak, Inc. Education, Employment and Supportive Services Division. Please provide the following information for verification: Landlord Name: Landlord Address: Phone Number: Fax number: Email Address: _____ Name(s) on the lease: Beginning Lease Date:_____ End of Lease Date: _____ Monthly Rent: \$_____ Cost of Deposit: \$_____ Make Check Payable to: Address

SIGNATURE OF LANDLORD OR LEASING OFFICE

DATE



Print Name

KAWERAK, INC.

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AUTHORIZATION OF RELEASE OF INFORMATION

(Valid for no less than 24 Months)

I hereby authorize the release of any and all information needed by Kawerak, Inc. for the use and determination of eligibility for financial assistance through the Education, Employment, and Supportive Services Division and for exchange of information for the Education or Employment Development Plan and career guidance services.

Persons or organizations that may be contacted include, but are not limited to: State of Alaska: Department of Labor and Workforce Development; Department of Public Assistance; Social Security Administration; Local Governments; City Councils; Village Councils; Native Corporations; State, Federal, and Private Educational organizations; Financial Institutions; Landlords, Employers, School Districts; Businesses and Private individuals.

I hereby authorize the use or disclosure of my personal and protected information described below but may not be all inclusive.
☐ Birth Certification ☐ Social Security Card ☐ Verification of Tribal Enrollment ☐ Employment Pay Stubs
□ Verification of Selective Service □ Verification of Employment □ Verification of Residency
☐ Verification of Public Assistance or Unemployment from the State of Alaska
□ Verification of Education Diploma, Degree, or Certificate □Other:
I understand that this authorization is voluntary. I understand that my records may contain sensitive information. To the extent that this information is required to remain confidential by federal or state law, the recipient of this information must continue to keep this information confidential. I understand that I may request a copy of this signed authorization. This authorization expires 2 years from the date of signature.
Signature of Applicant Date
Print Name Date of Birth
IF UNDER 17 Years of Age: Signature of Parent or Guardian Date

Rent/Mortgage	\$	Home Phone	\$
Food	\$	Cell Phone	\$
Electricity/Utilities	\$	Cable	\$
Water/Sewer	\$	Internet	\$
Heating Fuel	\$	Other	\$
Propane	\$	Other	\$
Total	\$	Total	\$
	EMPLOYME	NT HISTORY or SELF-EMPLOYMENT	
Job Title:		Start Date:	End Date:
Employer:		Phone #:	Wage:
Reason for Leaving:			
Duties:			
Job Title:		Start Date:	End Date:
Employer:		Phone #:	Wage:
Reason for Leaving:			
Duties:			
		STATEMENT OF NEED	
##DO NOT EAVE DI ANUC	.		
""DO NOT LEAVE BLANK"	vvnat are your em	ployment goals and what assistance are yo	ou are requesting?

I hereby certify that all the information listed above is true and correct. I understand that submitting misleading or falsifying information to gain benefits are grounds for denial of services and may lead to prosecution, fines, and imprisonment. I understand my name will never be used in any report and that all data will be kept strictly confidential within Kawerak. I have read and understand my rights and responsibilities.

Print Name:	Sign:	Date:

Individual Education Plan (IEP) has three purposes; to mutually develop, implement & revise:

- 1. A set of employment, education, and personal development goals.
- 2. Service objectives and a service plan of action needed to achieve the identified goals to
- 3. Document services provided and results

Personal Development Goals		
What are your strengths?		
What are your areas for impr	ovement?	
Short-term Goals (less than a	year)	
1. Education		
2. Training		
Long-term Goals (one year or	longer)	
1. Employment		
2. Education		
3. Leadership		
Career interests: Office occupations Childcare provider Teacher/Teacher's aide Other What job readiness skills wor	 □ Constructions trades □ Health aide/healthcare □ Fisheries □ Other uld you like to obtain? (Check 	☐ Tourism/hospitality☐ Law enforcement/security☐ Other
 □ Adult education (GED) □ Communication skills □ Computer/Technical skills □ Home budgeting skills □ Getting out of debt □ Saving for a home □ Resume Writing □ Interviewing Skills □ Time management skills □ Customer service skills 	□ P □ M □ B □ P □ D □ D □ D	Vocational Training assistance People and Social Skills Math Skills Problem Solving Skills Priver's Education Ob Seeking Skills Other:



Print Name

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AUTHORIZATION OF RELEASE OF INFORMATION

(Valid for no less than 24 Months)

I hereby authorize the release of any and all information needed by Kawerak, Inc. for the use and determination of eligibility for financial assistance through the Education, Employment, and Supportive Services Division and for exchange of information for the Education or Employment Development Plan and career guidance services.

Persons or organizations that may be contacted include, but are not limited to: State of Alaska: Department of Labor and Workforce Development; Department of Public Assistance; Social Security Administration; Local Governments; City Councils; Village Councils; Native Corporations; State, Federal, and Private Educational organizations; Financial Institutions; Landlords, Employers, School Districts; Businesses and Private individuals.

inclusive.
☐ Birth Certification ☐ Social Security Card ☐ Verification of Tribal Enrollment ☐ Employment Pay Stubs
☐ Verification of Selective Service ☐ Verification of Employment ☐ Verification of Residency
☐ Verification of Public Assistance or Unemployment from the State of Alaska
□ Verification of Education Diploma, Degree, or Certificate □Other:
I understand that this authorization is voluntary. I understand that my records may contain sensitive information. To the extent that this information is required to remain confidential by federal or state law, the recipient of this information must continue to keep this information confidential. I understand that I may request a copy of this signed authorization. This authorization expires 2 years from the date of signature.
Signature of Applicant Date
Print Name Date of Birth
IF UNDER 17 Years of Age: Signature of Parent or Guardian Date



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Appeals Process

If the applicant expresses dissatisfaction with the decision for denial of services, the person making the decision will review with him/her the basis for which the decision was made and confirm the validity of facts and the related decision. If error was made or new additional evidence justifies modifying the decision, appropriate adjustments will be made.

If the applicant continues to be dissatisfied after the above review, the applicant has the right to appeal the denial within twenty (15) days of receipt of such denial. A longer period may be allowed if adequate justification supports the applicant's request. The applicant must submit a written request to the Division Vice-President of Kawerak, Inc. requesting a hearing and explaining the reasons for which the hearing is requested. The hearing will be held within ten (5) days. The Division Vice-President of Kawerak, Inc. shall notify the applicant in writing of the date and time of the hearing.

When a hearing is requested, the appropriate program staff will submit a written statement regarding the issue(s), facts and policy upon which the decision was based, to the Division Vice-President. A copy of this statement will be available to the applicant upon request prior to the scheduled hearing.

The applicant may appear in person at the designated time and place of the hearing; however it is the applicant's responsibility to make all arrangements and to pay for any expense that may be incurred. If the applicant cannot appear in person, the hearing will continue to take place. Arrangements may be made for a telephonic hearing.

If a hearing is held and the appealing party does not participate either in person or via the telephone, the appeal shall be decided on the basis of the information contained in the appeal letter and on available written information. Individuals filing an appeal shall be informed of the Vice-President's decision within five (5) days of the hearing and any further avenues of appeal.

If the applicant continues to be dissatisfied after the above review, the applicant has the right to appeal the denial within twenty (10) days of receipt of such denial. A longer period may be allowed if adequate justification supports the applicant's request. The applicant must submit a written request to the President of Kawerak, Inc. of the requesting a hearing and explaining the reasons for which the hearing is requested.

When a hearing is requested, the Division Vice-President will submit a written statement regarding the issue(s), facts and policy upon which the decision was based, to the President. A copy of this statement will be available to the applicant upon request prior to the scheduled hearing.

The applicant may appear in person at the designated time and place of the hearing; however it is the applicant's responsibility to make all arrangements and to pay for any expense that may be incurred. If the applicant cannot appear in person, the hearing will continue to take place. Arrangements may be made for a telephonic hearing.

If a hearing is held and the appealing party does not participate either in person or via the telephone, the appeal shall be decided on the basis of the information contained in the appeal letter and on available written information. Individuals filing an appeal shall be informed of the President's decision within five (5) days of the hearing and any further avenues of appeal.

At any time during the appeals process, the applicant has the right to be represented by someone of his/her choice, including an attorney at his/her expense. Hearings may be re-scheduled under extenuating circumstances. Applicant grievances shall take no longer and be resolved within 60 days.

If the applicant continues to be dissatisfied, the grievant may appeal at the Federal level. Questions about or complaints alleging a violation of the nondiscrimination provisions of WIA section 188 may be directed or mailed directly to: the Director, Civil Rights Center, U.S. Department of Labor, Room N-4123, 200 Constitution Avenue, NW, Washington, D.C. 20210