

#### CHOOSING CHILD CARE





#### CONSUMER STATEMENT

There are many factors to consider including types of care, price, availability, quality of care and location. This consumer statement provides you with information to help you with your choice.





# CHILD CARE LICENSING

The State of Alaska Child Care Program Office and the Kawerak Child Care Services (CCS) ensures that children attending CCS child care programs are in safe and healthy environments and are provided with care, supervision and developmentally appropriate activities that meet each child's physical and emotional needs. The State Child Care Program Office (CCPO) licenses and monitors Child Care Centers, Family Child Care Homes and some licensed exempt In-Home providers. Kawerak Child Care Services approves and monitors tribally approved Relative Providers Information about State of Alaska licensed child care providers can be found on the State of Alaska, Child Care Program Office website <a href="https://www.dhss.alaska.gov/dpa/Pages/ccare">www.dhss.alaska.gov/dpa/Pages/ccare</a>. Kawerak Child Care Services tribally approved providers can be found on Kawerak's website at <a href="https://www.dhss.alaska.gov/dpa/Pages/ccare">kawerak</a> Child Care

## CHILD CARE LICENSING ENSURES



SAFE, HEALTHY ENVIRONMENTS



APPROPRIATE CARE AND SUPERVISION



DEVELOPMENTALLY APPROPRIATE ACTIVITIES



#### MONITORING OF CHILD CARE PROVIDERS

Inspection reports for all providers licensed through the State of Alaska Child Care Program Office and operating in the CCS service area can be found on the State of Alaska Child Care Program Office website and the Kawerak Child Care Services website, or requested in person by calling **907-443-4263**. Inspection reports for all CCS tribally approved providers can be requested in person by calling 907-443-4263. Child care providers are required to meet health and safety training requirements by provider type. Relative Providers are exempt from health and safety requirements, except for tribally approved background checks.

#### **MONITORING STATEMENT**

The State of Alaska Child Care Program Office provides monitoring inspection reports for each on-site visit to a licensed child care program. This report outlines if there were any health and safety violations and includes action step(s) the child care program took to correct the violation(s). Kawerak Child Care Services provides monitoring inspection reports for on site visits to a tribally approved child care provider. To find more information on how Kawerak Child Care Services monitors tribally approved child care providers contract CCS at 907-443-4263.





All providers who are licensed by the State of Alaska Child Care Program must complete a state criminal background check and all tribally approved provider are required to complete a tribally approved criminal background check.

For more information on criminal background check requirements for licensed child care providers visit www.dhss.alaska.gov/dpa/Pages/ccare.

For more information on barrier crimes that prevent individuals from being employed by a child care provider or providing child care visit www.dhss.alaska.gov/dpa/Pages/ccare.

For information on tribally approved background checks call Kawerak Child Care Services at **907-443-4263**.



Alaska has a voluntary quality rating system for licensed child care providers. Alaska's Child Care Resource and Referral organization, thread, oversees the Learn & Grow, Alaska Quality Rating and Recognition System,

www.threadalaska.org.



#### REPORTING CONCERNS

The State of Alaska Child Care Program Office will investigate concerns/complaints regarding all licensed providers. CCS will stay abreast of any determinations made by the State Child Care Program Office regarding complaints made. Kawerak Child Care Services will investigate concerns/complaints regarding any tribally approved providers in CCS's service area.

### TO FILE A COMPLAINT AGAINST A CHILD CARE PROVIDER:



EMAIL CCPO@ALASKA.GOV



**PHONE** (907) 269-4500 **OR** 1 (888) 268-4632



#### FINANCIAL ASSISTANCE

Kawerak Child Care Services helps individuals and families connect to the Alaska Child Care Assistance Program to submit applications for state assistance and/or to Kawerak Child Care Services to apply for tribal child care assistance. Visit the State of

Alaska www.dhss.alaska.gov/dpa/Pages/ccare and Kawerak Child Care Services kawerak.org/childcare for further information on child care assistance.

